



## ADDENDUM NUMBER ONE

June 19, 2018

**RFQ #18-914-22;  
ON CALL TELEPHONIC INTERPRETATION SERVICES FOR THE HOUSING CHOICE  
VOUCHER PROGRAM**

THIS ADDENDUM IS BEING ISSUED TO INCORPORATE THE FOLLOWING INTO THE REFERENCED REQUEST FOR QUOTES.

**ITEM #1 WRITTEN QUESTIONS RECEIVED**

**Q1: The COST PROPOSAL FORM, paragraph 2 lists estimated service to be provided as follows "...approximately 30 minutes each for an estimated 86 HCV participants, and approximately 10 minutes each for an estimated 144 applicants."**

**This would be a total of 4020 estimate service minutes. Individual rate quotes are to be provided for both Spanish and Vietnamese services**

**What are the estimated percentages of Spanish and Vietnamese, respectively for the total estimate of 4020 service minutes?**

**A1: HANO estimates that services will be provided for 85% of those that speak Spanish, and 15% of those that speak Vietnamese.**

**Quotes must be received by the Housing Authority of New Orleans (HANO) in the Department of Procurement and Contracts by 2:00 p.m., local time on Wednesday, June 20, 2018. All terms and conditions shall remain as stated in the original Request for Quotes. All addenda must be acknowledged.**

**END OF ADDENDUM NUMBER ONE**