



ADDENDUM NUMBER ONE

June 25, 2021

RFQ #21-910-13

DATA RECOVERY SITE FOR HANO IT DEPARTMENT

THIS ADDENDUM IS BEING ISSUED TO INCORPORATE THE FOLLOWING IN THE REFERENCED REQUEST FOR QUOTES.

Item #1 WRITTEN QUESTIONS RECEIVED

Q1: Are you interested to stay in Dallas or do you prefer another location?

A1: Services requested are not contingent on a specific DR location. A site located outside of the Gulf States region is preferred. Our expectation is that conditions related to a catastrophic event, such as a natural disaster, affecting HANO will not affect the DR location or its services.

Q2: "It is HANO's intent to contract the hosting and administration if it's existing disaster recovery and co-location solution." Is this administration of the systems or just the datacenter facility?

A2: HANO is seeking to contract hosting of the existing backup appliance, and maintenance of the software and services.

Q3: Does HANO own all the equipment and just need the racks space and power? The document mentions rack space but also mentions "with a company that maintains all applicable licenses to provide a remote data recovery environment". Is this software licenses or do they mean facility certifications??

A3: HANO owns all equipment and needs rack space and power. Maintenance of any applicable licenses refers to facility licensing and certifications.

Q4: Connectivity. Will HANO provide a private circuit and are they responsible for this circuit or do they use Internet with VPN. If Internet with VPN, then do they provide the Internet or do they intend to purchase facility Internet and how much bandwidth?

A4: HANO utilizes internet with VPN, provided by the facility

Quotes must be received by the Housing Authority of New Orleans (HANO) in the Office of Procurement and Contracts by 2:00 p.m., local time on Tuesday, June 29, 2021. All terms and conditions shall remain as stated in the original Request for Quotes. All addenda must be acknowledged.

END OF ADDENDUM NUMBER ONE